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24 January 2002

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Assistant Commissioner for Patents
US Patent and Trademark Office
Washington, D.C. 20231
Box PG Pub

Via Express Mail

Re: USSN: 09/774,944 Filed 30 January 2001
Applicant: Justin Broughton, et al.
Title: DIGITAL MULTIMEDIA CONTACT CENTER
*Transmittal of Request to Rescind Previous Request
Under 35 USC 122(b)(2)(B)(ii)*
Our File No.: 4919.P001

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FEB 04 2002
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Dear Sirs:

We have filed the above-identified application under the Patent Cooperation Treaty (PCT). A Request and Certification under 35 USC 122(b)(2)(B)(i) has been submitted for this invention, we herewith submit a Request to Rescind Previous Nonpublication Request under 35 USC 122(b)(2)(B)(ii).

Respectfully submitted,

Blakely, Sokoloff, Taylor & Zafman LLP

Michael J. Mallie
Reg. No. 36,591

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MJM/jls
Enclosure

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail Label # EL470490942US in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, Box PG Pub.

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#7

PTO/SB/36(11-00)

Approved for use through 10/31/2002. OMB 0651-0031

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REQUEST TO RESCIND PREVIOUS NONPUBLICATION REQUEST
35 U.S.C. 122(b)(2)(B)(ii)

Application Number 09/774,944
Filing Date 30 January 2001
First Named Inventor Justin Broughton
Title DIGITAL MULTIMEDIA CONTACT CENTER
Attorney Docket No. 4919.P001
Group Art Unit _____
Examiner _____

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I hereby **rescind** the previous request that the above-identified application not be published under 35 U.S.C. 122(b).

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24 January 2002
Date

Signature

Michael J. Mallie
Typed or Printed Name

36,591
Registration No.

This request must be signed in compliance with 37 CFR 1.33(b).

Send to: Assistant Commissioner for Patents, Washington, D.C. 20231, Box PG Pub.